



TERMS & CONDITIONS

Waiver Agreement

As at 6 February 2018

This Agreement is between you ("**Consumer(s)**") and A & E ENTERPRISES (AUS) PTY LTD, trading as RABBIT HOLE KIDS PLAYCENTRE ("**the Rabbit Hole**"). For the purposes of this agreement, the Rabbit Hole are the suppliers of Recreational Services.

Definitions

Gross Negligence:	Doing the act or omitting to do an act with reckless disregard, with or without consciousness, for the consequences of the act or omission. See regulation 5, section 23(3)(b) of the ACL.
Recreational Activities:	Any sporting or leisure activity carried out in Rabbit Hole
Recreational Services:	Services that consist of participation in any Recreational Activities.

Jurisdiction

These conditions are governed by and construed in accordance with the laws of the State of Victoria. It is also in accordance with the laws of the Commonwealth of Australia.

If any of these conditions should be determined by a Court to be illegal, invalid or otherwise unenforceable, they will be deemed ineffective to the extent of the prohibition or unenforceability. This does not invalidate the remaining provisions of these terms and conditions.

Rabbit Hole General Terms and Conditions

These terms and conditions are made between you, as the Consumer, and A & E Enterprises (AUS) Pty Ltd (ACN 616 479 059) trading as Rabbit Hole Kids Playcentre ('**Rabbit Hole**').

Consumers agree and acknowledge that if you made a booking and/or purchase tickets on behalf of any other Customer (including children whom you are providing custodian and care), you will act as an agent of those Customer(s) and those Customer(s) will be bound by the same terms.

1. General

- 1.1. The following Terms and Conditions apply immediately on the date bookings are made with the Rabbit Hole.
- 1.2. The Booking Process ("**Booking**") includes all correspondences with Rabbit Hole in relation to making a booking. This includes bookings made in-store, online, over the phone and by email.
- 1.3. The Rabbit Hole Premises ("**the Premises**") is described as Shop 13, 227 Ballarat Road, Braybrook VICTORIA 3019.
- 1.4. Consumers acknowledge that party events may attract additional Terms and Conditions.

2. Liabilities and Waiver of Rights

- 2.1. The Rabbit Hole, including its Employees, Directors and Agents ("**the Supplier**") agree to act with due care and skill at all times when providing services.
- 2.2. Consumers acknowledge that participation in the recreational activities supplied by the Supplier may be dangerous and comprise inherent risks and hazards. Consumers further acknowledge that the inherent risks may cause serious injury, permanent disability and sometimes death.
- 2.3. Consumers agree to participate in the recreational activities at their sole risk.
- 2.4. By participating in recreational activities provided by the Suppliers, customers, participants, their dependents and/or legal representatives ("**Consumers**") agree to the following conditions:
 - 2.4.1. Consumers agree to abide by all rules and guidelines provided by the Supplier.
 - 2.4.2. Consumers assume and accept all risks and waive their right to pursue the Supplier for injuries suffered, or death, caused by or arising from participation of the recreational activities.
 - 2.4.3. Should Consumers suffer an injury, or death, on the Premises, as a result of the Consumer acting in contradiction of the Supplier's Rules of Conduct ("**RoC**") and all Guidelines provided by the Supplier, the Consumer agrees to waive their rights to claim:
 - i. that the recreational activities were not supplied with due care and skill;
 - ii. for not being reasonably fit for purpose;
 - iii. for breach of contract or any consumer guarantees under the ACL; and/or
 - iv. negligence.
- 2.5. Consumers agree that the Suppliers, their officeholders and/or representative have no liability to Consumers under breach of warranty (either express, implied or statutory), contract, tort, negligence, statute or statutory duty.

3. Warning Under the Australian Consumer Law and Fair Trading Act

- 3.1. Under the *Australian Consumer Law and Fair Trading Act* (VIC) 2012 ("**ACL**"), several Statutory Guarantees apply to the supply of Goods and Services.
- 3.2. The Supplier acknowledges that they are required to ensure that the recreational services supplied:
 - i. are rendered with due care and skill;

- ii. are reasonably fit for any purpose which you, either expressly or by implication, make known to the supplier; and
- iii. may be expected to achieve results made known to the Supplier

3.3. In accordance with section 22 of the ACL, consumers agree that by entering the Premises, Consumers agree to waive that their rights to sue the Supplier under the ACL for reasons listed under paragraph 2.3.2 above.

NOTE: Changes to Consumer's rights, as set out in this Agreement, does not apply if the injury suffered or death is due to Gross Negligence caused by the Supplier.

- 3.4. Consumers agree to pay costs and authorise the Supplier to take all reasonable steps to protect Consumers' well-being in the event of an injury occurring. This includes, but is not limited to, the administration of emergency medical treatment and Ambulance Victoria transportation.
- 3.5. Consumers guarantee that they are in good health and free from any adverse medical conditions.
- 3.6. Consumers must comply with the Supplier's RoC, signs displayed on the Premises and other directions provided by the Supplier.
- 3.7. The Supplier reserves the right to suspend or cancel access to the recreational activities in its absolute discretion upon their discretion. Reasons may include, but are not limited to, Consumers acting in a reckless and/or careless conduct. It may also include, but is not limited to, Consumer's non-compliance with the conditions.

4. Purchase of Tickets on Behalf of a Third Party

- 4.1. Consumers have permission to purchase tickets for themselves, and/or for another person ("Third Party"). Where Consumers purchase tickets for another person, they will be referred to as the Direct Consumer.
- 4.2. In the event where the Direct Consumers purchases a ticket, or tickets, or access product for use of the recreational activities on behalf of a Third Party, the Direct Consumer and the Third Party agree that the Direct Consumer makes that purchase of the ticket as the Authorised Agent of the Third Party. Therefore, the Third Party is also bound by these conditions.

5. Health and Safety

- 5.1. Consumers acknowledge that performing recreational activities may cause a dangerous situation.
- 5.2. By participating in the recreational activities provided by the Supplier, Consumers assume responsibility for observing safety policies, rules, notices and warning signs displayed whilst on the Premises.

- 5.3. Consumers must comply with safety directions provided by the Supplier, their officeholders and representatives whilst on the Premises.
- 5.4. Consumers guarantee they understand the scope, nature and extent of associated risks when participating in recreational activities. Such risks include: contraction, aggravation or acceleration of a disease, physical or mental injury, and/or death.
- 5.5. You agree that children under the age of 18 and/or Customers who are mentally disabled (collectively referred to as 'Children' for the purpose of this clause 10) must be accompanied and closely supervised by an adult at all times. Where you are responsible for the Children, you agree to be bound by these terms and conditions on their behalf and you will closely and directly care and supervise them at all times.
- 5.6. Consumers agree to maintain a hygienic environment in the following ways:
 - i. to wear socks at all times when on the Premises;
 - ii. ensure that Consumers who are in your care and custodian will perform the same.
 - iii. In the event that Consumers are ill, nauseous or suffering from any form of injury (regardless of the extent of illness or injury), Consumers agree to cease all recreational activities and exit the Premises immediately.
- 5.7. Consumers agree not to enter the Premises if they are under any influence of alcohol, drugs (regardless the degree of influence) or are suffering from any form of infectious disease (regardless of the degree of infectiousness).
- 5.8. Upon entering the Premises, Consumers acknowledge and agree that they are granted a non-exclusive license to use the equipment in the Rabbit Hole. Consumers must not cause any damage to equipment. In the event that damage is caused to the equipment, Consumers agree to make payments towards their repair, or alternatively, their replacement.

6. Fees and Ticketing

- 6.1. In connection with Consumers' enjoyment of recreational services provided by the Supplier, Consumers reserve responsibility for the payment of all fares and charges as provided in the Fees Schedule. The Fees Schedule is subject to change at Rabbit Holes' discretion.
- 6.2. Consumers agree that a ticket of entry may be used once only. Multiple entries on the same day may be permitted if the Supplier, their officeholders and/or representatives are satisfied that there is a reasonable justification for it.
- 6.3. Consumers agree that all tickets purchased to enter the Premises may not, without our prior written consent, be re-sold or offered for re-sale or used for any commercial gain or purpose.

- 6.4. In the event that a ticket is purchased from the Rabbit Hole and Consumers no longer wish to use it, Consumers may not apply for a refund but may transfer the ticket to another person ("Transferee") without any commercial gain or purpose. The Transferee will be bound by the same terms and conditions as the original Consumer.

7. Privacy

- 7.1. When Consumers make a booking with Rabbit Hole and/or enter the Premises, Rabbit Hole may collect Consumers' personal information. Consumers represent and warrant that any information provided to the Rabbit Hole is true, correct, accurate and up to date.
- 7.2. The Rabbit Hole guarantees that information collected from Consumers are treated in accordance with Rabbit Hole's Privacy Policy at all times. The Rabbit Hole's Privacy Policy can be viewed at www.rabbitholepaycentre.com.au/privacypolicy.
- 7.3. Rabbit Hole agrees to treat the information collected from Consumers with confidentiality. That is, the information will not be disclosed to any third party other than to its employees, agents, officeholders and representatives to enable the performance of recreational services. Alternatively, the Rabbit Hole will seek consent from Consumers prior to releasing your personal information to other parties.
- 7.4. Consumers acknowledge that they may be photographed, filmed or recorded by the Supplier, their officeholders and representatives for the purpose of marketing of the Rabbit Hole. The Supplier agrees not to use those photographs, film, recordings or images and/or publish them on public domain unless prior consent was given by Consumers.
- 7.5. Consumers acknowledge that surveillance cameras are installed in the Rabbit Hole and are operated by Rabbit Hole for the safety and protection of individuals and properties. Consumers further acknowledge that they may be photographed, filmed, taped and/or subjected to monitoring by those cameras. Consumers agree and consent to be photographed, filmed or taped by those cameras whilst on the Premises. Rabbit Hole may, at their discretion, use any photographs, film, recordings or images obtained and produced from those cameras without consent.
- 7.6. Consumers acknowledge that other Consumers may take photos, films, recordings or videos in the Premises. Customers will not be restricted from taking photos, film or videos unless:
- i. Other consumers are causing annoyance or inconvenience to you;
 - ii. The photographs, film, recordings or images are to be sold for commercial gain; or
 - iii. You did not provide consent to being photographed, filmed or recorded by them and you have expressly stated you do not consent to being photographed, filmed or recorded.

8. Intellectual Property

- 8.1. Consumers acknowledge and are aware that logos, ticketing system and facilities of Rabbit Hole are intellectual properties of Rabbit Hole and Rabbit Hole's licensors and are protected by copyright and other intellectual property rights ("**Proprietary Content**").
- 8.2. Consumers agree that they will not use the Proprietary Content, information or materials other than for the performance of recreational activities or in any manner that infringes the intellectual property rights of Rabbit Hole or of a third party. No portion of such Proprietary Content may be reproduced in any form or by any means. Consumers agree not to modify, rent, lease, loan, sell, distribute or create derivative works based on such Proprietary Content in any manner. Consumers further agree they will not exploit such Proprietary Content in any unauthorised way.
- 8.3. Consumers agree not to use such Proprietary Content to harass, abuse, stalk, threaten, defame or otherwise infringe or violate the rights of any party. Consumers agree that Rabbit Hole is not to be held responsible for such use by Consumers.

9. Miscellaneous

- 9.1. These Terms and Conditions are effective until terminated. Upon termination of these Terms and Conditions, Consumers shall cease enjoyment and participation of any recreational services immediately.
- 9.2. These Terms and Conditions constitute the entire Agreement between You (as the Consumer) and the Rabbit Hole with respect to its subject matter. They set out the only conduct relied on by the parties and supersedes all earlier conduct by the parties with respect to its subject matter.
- 9.3. In the event any provisions of these terms and conditions are prohibited or unenforceable in the applicable jurisdiction, they will be deemed ineffective to the extent of the prohibition or unenforceability. That will not invalidate the remaining provisions of these terms and conditions.
- 9.4. If any dispute arises between you and the Rabbit Hole, the laws of Victoria will apply. You irrevocably and unconditionally submit to the jurisdiction of the courts of Victoria and waive any rights you may have to object to an action being brought in Victorian Courts.

Conditions of Entry

Consumers acknowledge that there are conditions applied upon entering the Premises.

1. Care and Supervision

- 1.1 Rabbit Hole is a recreational service provider only. Caring services will not be provided by Rabbit Hole, its employees or agents in any circumstances.
- 1.2. Children must be accompanied and supervised by an adult who is at least 18 years old and is capable of providing reasonable supervision and care to children.
- 1.3. Rabbit Hole's recommended maximum adult/carer to children ratio is 1 adult/carer to 5 children (unless alternate arrangements are made with Rabbit Hole).
- 1.4. The accompanying adult/carer is responsible for the safety of their children and must not leave their children unattended in the premises at any time, even if their children are attending classes provided by Rabbit Hole.
- 1.5 Parents or guardian must accept all responsibility and liability for children in their care.
- 1.5. Staff Areas are public prohibited areas. No entry is granted to the public in any circumstances unless authorised by Rabbit Hole.
- 1.6. In the unlikely event of an emergency, the accompanying adult/carer must, and ensure that children in their care must, follow instructions given by Rabbit Hole, its employees and agents.

2. Health and Safety

- 2.1. Shoes must be taken off prior to entry onto the Premises. Socks must be worn at all times whilst on the Premises. These rules apply to both adults/carers and children.
- 2.2. Children should wear comfortable and stretchy clothing when using the facilities. The Supplier may refuse children wearing items of clothing susceptible to risk (such as long skirts or clothing with sharp items) from using the facilities. No refund will be issued.
- 2.3. Children must play in their age and height appropriate areas under the supervision of their accompanying adult/carer.
- 2.4. Rules and signs exhibited throughout the Premises must be complied with strictly at all times. The accompanying adult/carer must monitor their children and ensure that such rules and signs including the Conditions of Entry are being complied with.
- 2.5. Nappies must be changed in the facilities provided.

- 2.6. In case of injury, sickness or nausea, the accompanying adult/carer and their children must leave the premises and seek medical assistance immediately. No refund will be issued.
- 2.7. For the health and safety of other children, the Supplier may request children who are suffering from any form of illness and the accompanying adult/carer to leave the premises. No refund will be issued.
- 2.8. Bullying, offensive language, rough play or intentional causing of damage to the Premises by any person in the premises will not be tolerated. The Supplier may request persons involved in such behaviours to leave the Premises immediately without warning. No refund will be issued.
- 2.9. For the health and enjoyment of children, smoking is not permitted within or around the premises.

Please notify us immediately if an area requires cleaning or sanitisation.

3. Rights and Indemnities

- 3.1. Use of equipment is at Consumers' own risk. The accompanying adult/carer agrees not to hold the Suppliers liable for any claims, actions, suits, demands, costs and/or expenses (including legal costs and expenses) arising out of the incorrect use of equipment caused by negligence of that accompanying adult/carer or that of a child in their care, or by negligence of any person whatsoever.
- 3.2. Rabbit Hole reserves all right and may refuse entry of any person into the Premises at their sole discretion.
- 3.3. Personal belongings not placed in secured storage lockers area will be placed at own risk. The Suppliers will not assume liability for any lost or stolen items placed within the premises.
- 3.4. The accompanying adult/carer agrees to indemnify Rabbit Hole, its employees and agents against any loss or liability, cost, expense or damage arising from or in relation to the entry of themselves and of any children in their care.

4. Party Services and Dietary Requirements

- 4.1. Party Rooms are reserved for private functions listed in Rabbit Holes' database only. No person can enter into the Party Rooms unless that person is an attendee or host of such private functions.
- 4.2. Each Party Room has a self-ordering iPad system. The Consumer agrees that it is their responsibility for all expenses incurred from this self-ordering system located in their party room if activated.
- 4.2. Consumers agree to **Party & Events Booking Terms & Conditions:**
 - i. All parties must start at booking time.
 - ii. Party packages are available for children aged 2 to 12.

- iii. Party packages are only available for groups of 10 people or more.
 - iv. One child admitted per invitation.
 - v. Adults are not included in the package.
 - vi. Uninvited siblings who arrive will be charged the normal admission fee and will be considered General Entry only.
 - vii. Parents/carers must supervise all party guests. The recommended ratio is 1 adult to 5 children.
 - viii. A Booking / Reservation is not confirmed until a confirmation is issued by Rabbit Hole.
 - ix. A non-refundable deposit of \$100 is required to secure the booking.
 - x. Bookings are provisional and subject to venue availability. Rabbit Hole will contact the Consumer within 72 hours to confirm the booking. A refund will only be issued if the preferred time and date, or an alternative time and date is not available at the time of confirmation booking.
 - xi. All efforts will be made by Rabbit Hole to contact the Consumer for confirmation. Rabbit Hole will not be held responsible for Consumers that who cannot be contacted to confirm booking if all efforts have been made. The Booking will be considered cancelled and deposit not refunded.
 - xii. Cancellation or changes to booking is to be made 5 days prior to event. Late cancellations or changes will not be accepted and will result in the forfeiture of the deposit.
 - xiii. Pre-booked party food platters cannot be cancelled on the day of event.
 - xiv. Refunds will not be provided for the number of guests who do not arrive on the day.
 - xv. The balance of account must be paid in full at the front Ticket Office at the end duration of the party function.
 - xvi. Rabbit Hole reserves the right to refuse entry without the need for explanation should any of the above is not adhered to or practiced.
- 4.2. Food or drinks purchased outside of the Premises are not allowed in the premises, except baby food, formulas and birthday party cakes (for reserved private functions only).
- 4.3 Alcoholic drinks are strictly not allowed on premises.
- 4.3 It is the Consumer's responsibility to inform Rabbit Hole staff of any food allergies and/or dietary restrictions. Rabbit Hole staff will make all efforts to accommodate and act with due care in accordance to Food Safety Standards. Nuts must not be consumed on the Premises.

- 4.4 Rabbit Hole assumes no responsibility or liability for services offered by our Third Party Service Providers. You agree to release Rabbit Hole of all responsibility and liability of all products and services provided by our Third Party provider. If you do not agree to this, please do not engage these services.
- 4.5 Participation in cooking classes at Rabbit Hole Bakehaus is solely at own risk. The Consumer understands that there are risks inherent in cooking and eating the food prepared, including but not limited to, slips, falls, cuts, burns, choking, food allergy reactions and other accidents and injuries that may arise from the activity of cooking and eating the food prepared in class. In consideration for the Child being permitted to attend and participate in Bakehaus Cooking class(es) and any of the activities that are or might be associated with Bakehaus, the Consumer agrees to waive, release and discharge Rabbit Hole, its instructors and employees of all lawsuit claims.

5. Fees and Parking

- 5.1. Entry into the Premises is permitted during business hours only. Please refer to the "Fees and Opening Hours" for further information.
- 5.2. Motor Vehicles may be parked in the unrestricted car park at own risk. This car park is shared with other tenants and users of the Braybrook Shopping Centre.

Privacy Policy - Website

1. Your acceptance of these terms
 - 1.1 By using this Site, Consumers signify acceptance of this policy.
 - 1.2 If Consumers do not agree to this policy, please do not engage our services.
 - 1.3 Consumers' continued use of the Rabbit Hole following the posting of changes to this policy will be deemed your acceptance of those changes.
2. Personal identification information
 - 2.1 Rabbit Hole may collect personal identification information from Consumers in a variety of ways,
 - 2.2 The variety of ways includes, but not limited to:
 - i. when Consumers visit our website;
 - ii. register on the website'
 - iii. place an order'
 - iv. subscribe to the newsletter;
 - v. fill out a form; and
 - vi. in connection with other activities, services, features or resources we make available on our website.
 - 2.3 Consumers may be asked for their name, date of birth, credit card information, email address, phone number or other personal identification information.
 - 2.4 Consumers may, however, visit our website anonymously. We will collect personal identification information from consumers only if they voluntarily submit such information.
 - 2.5 Consumers may interact with Rabbit Hole anonymously and refuse to supply personally identification information. Corresponding anonymously may prevent Consumers from engaging in certain services provided by Rabbit Hole.
 - 2.6 Consumers may provide personal information of his or her related parties to Rabbit Hole in order to use and enjoy Rabbit Hole's products and services.
 - 2.7 Rabbit Hole will not collect sensitive personal information from Consumers apart from health records (if necessary). Health records are collected to ensure that Rabbit Hole can provide a safe and healthy environment to all participants at its Premises.

3. Non-personal identification information

- 3.1 Rabbit Hole may collect non-personal identification information about Consumers where our goods and services are engaged.
- 3.2 Non-personal identification information may include the browser name, IP address, the type of computer and technical information about Consumers refer to information related to the connection to our website; that is, the operating system and the Internet service providers utilised and other similar information.

4. Web browser cookies

- 4.1 Our website may use "cookies" to enhance Consumer experience.
- 4.2 Consumer's web browser places cookies on their hard drive for record-keeping purposes and sometimes to track information about them.
- 4.3 Consumers may choose to set their web browser to refuse cookies, or to alert you when cookies are being sent. If they do so, note that some parts of the website may not function properly.

5. How we use collected information

- 5.1 Rabbit Hole may collect and use Consumers' personal information for the following purposes which are reasonably connected to the functions and activities of Rabbit Hole:
 - i. to improve customer service;
 - ii. to assist Rabbit Hole in responding to customer service requests and support needs;
 - iii. to personalise user experience
 - iv. to improve product services
 - v. to understand how Consumers, as a group, use Rabbit Hole's services and resources
 - vi. to run a promotion, contest, survey or other website features
 - vii. to send Consumers information they agreed to receive in relation to topics Rabbit Hole think are of interest to them; and
 - viii. to administer contests, surveys and/or other similar programs.

6. In addition, Rabbit Hole may use Consumer's information rendered for the following:

- 6.1 To send periodic emails. We may use the email address to send User information and updates pertaining to their order. It may also be used to respond to their inquiries, questions, and/or other requests. If User decides to opt-in to our mailing list, they will receive emails that may include company news, updates, related product or service information, etc. If at any time the User would like to unsubscribe from receiving future emails, they may do so by contacting

us via our Site.

- 6.2 Verification of Identities. To verify identity, manage party events, classes and to determine appropriate services.

7. How we protect your information

- 7.1 Rabbit Hole adopt appropriate data collection, storage and processing practices and security measures to protect against unauthorised access, alteration, disclosure or destruction of your personal information, username, password, transaction information and data stored on our Site.

8. Sharing your personal information

- 8.1 Rabbit Hole do not sell, trade, or rent Users personal identification information to others including foreign recipients.
- 8.2 Rabbit Hole may share generic aggregated demographic information not linked to any personal identification information regarding visitors and users with our business partners, trusted affiliates and advertisers for the purposes outlined above.
- 8.3 Rabbit Hole may use third party service providers to help us operate our business and the website or administer activities on our behalf, such as sending out newsletters or surveys.
- 8.4 Rabbit Hole may share Consumers' information with these third parties for those limited purposes provided that you have given us your permission.
- 8.5 Notwithstanding the above, Rabbit Hole may give access to personal information if so permitted or obliged to by law.

9. Third party websites

- 9.1 Consumers may find advertising or other content on our website that link to the sites and services of our partners, suppliers, advertisers, sponsors, licensors and other third parties.
- 9.2. Rabbit Hole do not control the content or links that appear on these sites and are not responsible for the practices employed by websites linked to or from our Site.
- 9.3 The websites or services, including their content and links, may be constantly changing. These websites and services may have their own privacy policies and customer service policies. Browsing and interaction on any other website, including websites which have a link to our website, is subject to that website's own terms and policies.

10. Changes to this privacy policy

- 10.1 A & E Enterprises (AUS) Pty Ltd has the discretion to update this privacy policy at any time.
- 10.2 When the privacy policy is updated, the Rabbit Hole will revise the updated date at the bottom of our website.
- 10.3 Rabbit Hole encourage Consumers to frequently check the website for any changes to stay informed about how the Rabbit Hole are helping to protect the personal information we

collect.

- 10.4 Consumers acknowledge and agree that it is your responsibility to review this privacy policy periodically and become aware of modifications.

11. Access to Personal Information and Quality of Personal Information

- 11.1 If requested to do so, the Rabbit Hole will provide Consumers access to his or her own personal information we hold about the Consumer. We will confirm the Consumer's identity before giving access to such information.

- 11.2 To ensure that the personal information the Rabbit Hole collected is accurate, up-to-date and complete, the Rabbit Hole will promptly update new personal information to existing records.

- 12. If there are any changes to the Consumer's personal information, please contact the Rabbit Hole as soon as possible to correct them.

13. Complaints

- 13.1 If Consumers wish to complain to us about how the Rabbit Hole have handled your personal information, you may lodge a complaint to us in writing.

- 13.2 We endeavour to respond to your complaint as soon as possible upon investigation.

Contacting us

If you have any questions about this Privacy Policy, the practices of this website, or your dealings with this website, please contact us at enquiries@rabbitholeplaycentre.com.au or 03 93 178 178

Privacy Policy

This Privacy Policy governs the manner in which A & E Enterprises (AUS) Pty Ltd (ACN 616 479 059) trading as Rabbit Hole collects, uses, maintains and discloses information collected from users of the www.rabbitholeplaycentre.com.au website ("Site and its subdomains").

This privacy policy applies to the website and all products and services offered by A & E Enterprises (AUS) Pty Ltd.

Shop 13, 227 Ballarat Road

Braybrook Victoria 3019