



PLAYGROUND RULES

To ensure the safety and enjoyment of everyone in the centre, we ask you follow a few simple rules that also form part of our conditions of entry.

USE OF PLAY EQUIPMENT

- For your own safety & to avoid injury, children must comply with the instructions and height requirements displayed at each play area
- Staff are trained in playground supervision but provide general supervision only
- Parents and carers must supervise children at all times
- All equipment must be used appropriately
- Bullying, offensive language, rough play or intentional cause of damage will not be tolerated
- Please report all accidents to our management team
- Play safely and have fun!

SHOES & SOCKS POLICY

- All visitors and customers are required to remove their shoes and wear socks before entering
- Socks can be purchased from the Ticket Office
- All outside footwear must be stored in the designated shoe cubbies provided
- Due to safety regulations rock climbing and cooking studio are exempted – children will be use their own shoes

PERSONAL BELONGINGS

- Rabbit Hole strives to make your experience a happy one, in all respects
- Unfortunately, the centre accepts no responsibility for any lost, stolen or damage to personal property
- Please take care of your belongings
- Rabbit Hole has security lockers available for hire and can be accessed as many times as you like

FOOD & DRINK

- No outside food or beverages are not permitted with the exception of baby food and children's drink bottles
- If you have any allergies or specific dietary requirements, please notify a staff member.
- Rabbit Hole is a nut-free centre
- No chewing gum is permitted
- Birthday cakes used during a booked birthday party are an exception

HEALTH & HYGIENE

- For the consideration of all, we do not recommend you bring a child into our playcentre if you or they are unwell
- We encourage parents and children to wash their hands and use hand sanitisers before and after play
- Please advise us immediately if an area requires cleaning or sanitisation

IMPORTANT:

Please do not visit Rabbit Hole if you or your child has experienced vomiting or diarrhoea in the last 48 – 72 hours

Please refer to our Terms & Conditions for further details